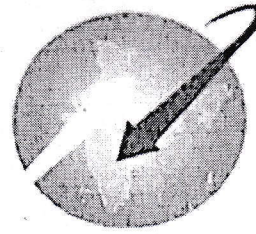


BSNL Corporate Office,  
Revenue Management, Consumer Mobility Branch,  
O&FGM (Finance-CM) 02<sup>nd</sup> Floor,  
Bharat Sanchar Bhawan, Janpath, New Delhi-110001.  
E-Mail ID: [dqmmcm@bsnl.co.in](mailto:dqmmcm@bsnl.co.in)



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No: - BSNLCO-FICM/15(13)/1/2023-FIN CM

Dt 20/03/2025

To

The CGMTs

All BSNL Telecom Circles/Metro Districts

**Sub:- Reverification of all GSM Service Connections and Services provided on these service connections.**

Details of outstanding against exempted categories as on 28.02.2025 were collected for all the circles from respective billing zones (attached herewith Annexure-A). While reviewing these details following observations are made:-

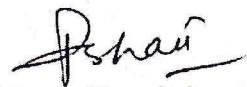
1) Reverification of all the GSM Services Connections provided to officers/officials working/transferred/retired and it may be ensured that the service connection is provided only as per departmental guidelines. In case Officers/Official who have been transferred/retired service connection may be provided/continue to be provided as per guidelines only.

2) Services provided on service connection may also be re-checked and re-verified whether the services provided is as per guidelines only, and if any service is provided beyond the eligibility of the officer/official that must be charged and its recovery must be ensured by the concerned unit.

3) It may also be ensured that GSM Service connections may not be the part of exempted category and outstanding against the GSM Service Connections must be recovered from the concerned officer/official.

While reviewing the outstanding against Service Connections (copy attached), it is observed huge amount of outstanding is there in almost all the Circles especially in East Zone Circles where approx. Rs. 3.21 crore of outstanding is still pending and out of this Rs. 3.11 crore is more than three year old.

Hence it is therefore reiterated that the compliance in respect of reverification of Service Connection as specified above may be submitted on email id [dqmmcm@bsnl.co.in](mailto:dqmmcm@bsnl.co.in)

  
(Puran Chandra)  
PGM (Fin-CM)

- Copy to:-  
1. All IFAs, BSNL Circles for necessary action



Outstanding against Service Connection as on 28.02.2025								
Circle	< 1 YEAR		>1 YEAR < 3 YEARS		> 3 YEARS		TOTAL	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
CG		9930		9128		363043	467	382101
GJ		51738		52868		130310	987	234916
MH		280253		197876		640275	3479	1118403
MP		54111		39318		441385	1086	534813
<b>Grand Total</b>		<b>396031</b>		<b>299189</b>		<b>1575013</b>	<b>6019</b>	<b>2270233</b>
Circle	< 1 YEAR		>1 YEAR < 3 YEARS		> 3 YEARS		TOTAL	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
Andaman		9		2857		493821	295	511269
Bihar		64790		163091		10301095	1243	10752521
Orissa		4		75		127468	191	168456
West Bengal		180		40905		15561466	752	15679078
Jharkhand		0		11689		1436305	357	1757348
Kolkata		7		361		74183	251	79609
Assam		490		42675		390167	303	454370
North East I		979		7135		2749577	456	2764114
North East II		191		1		0	24	3600
<b>Grand Total</b>		<b>66649</b>		<b>268789</b>		<b>31134082</b>	<b>3872</b>	<b>32170365</b>
Circle	< 1 YEAR		>1 YEAR < 3 YEARS		> 3 YEARS		TOTAL	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
Haryana		3356		28120		0	116	36114
HimachalPradesh		1651		3740		4638	116	9128
JammuandKashmir		780		4305		3737	229	181457
Punjab		3193		1559		176372	117	4752
Rajasthan		44445		7088		23116	352	74650
UPEast		10944		10540		869403	649	890886
UPWest		13981		6248		1413213	534	1433442
Uttaranchal		3430		1703		71808	110	76941
<b>Grand Total</b>		<b>81780</b>		<b>63303</b>		<b>2562287</b>	<b>2223</b>	<b>2707370</b>
Circle	< 1 YEAR		>1 YEAR < 3 YEARS		> 3 YEARS		TOTAL	
	Count	Amount	Count	Amount	Count	Amount	Count	Amount
Andhrapradesh		14376		38315		27891	2684	80582
Karnataka		16460		30513		390065	3809	437038
Kerala		1283		1210		2165	260	4658
Chennai		527		1307		273058	621	274893
Tamilnadu		216		0		13	3	229
<b>Grand Total</b>		<b>32862</b>		<b>71345</b>		<b>693192</b>	<b>7377</b>	<b>797399</b>
<b>Gross Outstanding</b>		<b>577323</b>		<b>702626</b>		<b>35964573</b>	<b>19491</b>	<b>37945367</b>